

# Paratransit NEWSLETTER

**WTA**  
Fall 2017

## What is a "Will Call"?

A "will call" is what you request when you can't predict in advance when you'll need to travel, for example at the end of an appointment.

A will call is different from a scheduled trip. While we do our best to accommodate will calls, we are required to give priority to scheduled trips.

Unlike scheduled trips—which we are required by law to provide—we offer will calls as a courtesy.

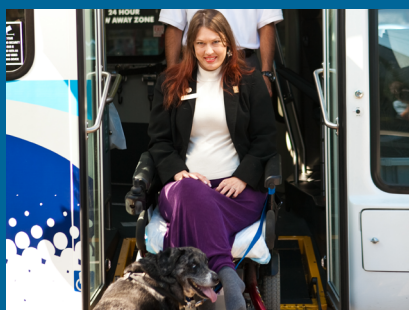
For more information, call (360) 733-1144.

## Changes to how we book Will Calls

Beginning December 1, 2017, we will change how we provide will calls. These changes will allow us to schedule trips more efficiently.

- No will calls from your home address.
- While the timing of a will call trip is flexible, the location is not. We must know your location when you request your will call.
- No more than four will calls per day, per rider.
- All trips after 7 pm must be booked as scheduled trips. Like all scheduled trips, they must be booked the day before.
- We are no longer able to provide will call trips after 7pm. Will calls not activated by 7 pm will be canceled.

As always, please only request will calls you plan to take.



**SAFE**



**RELIABLE**



**FRIENDLY**



## Upcoming Dates to Remember:

November 5	Daylight Saving Time Ends
November 23	Thanksgiving Day (No bus service)
December 25	Christmas Day (No bus service)
January 1	New Year's Day (No bus service)

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**S**OME RIDERS ARE conditionally eligible to ride paratransit, based on the weather. If you are

conditionally eligible to ride only during cold weather, you can book paratransit trips from November 15 through March 15.

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